

REGISTER
NOW!

Thank you to the
Aboriginal community
members who
made this
pamphlet
possible.

Marumali

is funded by the
Department of Health & Ageing
Through the Office of Aboriginal
& Torres Strait Islander Health

Confidentiality

We believe confidentiality, privacy and ethical behaviour are critical to providing professional health care. We respect our patient's rights to confidentiality and privacy above all because we believe that our patients should feel confident that the information they provide to their doctor to assist in making a diagnosis must be protected and must remain confidential.

Privacy

As a medical brokerage service we are bound by the National Privacy Principles as defined in the *Privacy Act (1988)* with respect to handling your personal medical records. Our staff are bound by strict confidentiality requirements as a condition of their employment.

Ethical Practice

Marumali ensures that all patients are treated with respect. We uphold the principles of the *NSW Anti-Discrimination Act (1997)* and adhere to work practices that ensure honesty, transparency and accountability. We neither discriminate nor provide preferential treatment to any of our patients.

Complaints

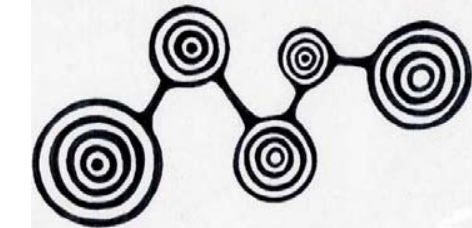
For general complaints or if you feel your privacy has been breached or maybe you have a concern about the way your information has been handled, contact The Service Manager on (02) 4620 5846, during business hours, who will be happy to discuss the problem with you.

Marumali

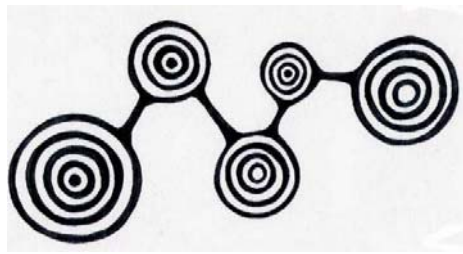
caring for your health

Your Health
Your Choice
Your Families' Future

Artist: Susan Grant



PH: 4620 5846



Marumali provides clients with:

Membership Health Card

Health providers who have been culturally trained & approved by an Aboriginal Community Members Committee and are close to your home.

Single point of contact with an Aboriginal Outreach Worker

The Aboriginal Outreach Worker will endeavour to provide you with:

Appropriate practical support to access Services

A comprehensive Health Assessment to screen for health problems before they arise and best practice care plan helping to manage chronic disease.

Personal reminders on health matters.

A Cultural overview of your health needs.



What does it mean, and what does it give you

"CHOICE"

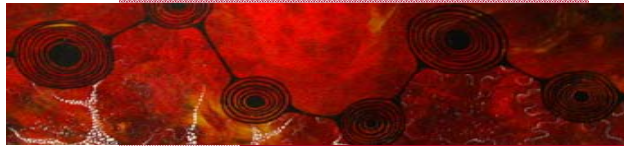
You pick which provider YOU wish to see and when.

"Easy & Convenient"

A very simplified way of accessing a variety of health services in your local area.

"Help with Appointments"

An Aboriginal Health Worker will help you make appointments with the health service providers of your choice.



Artist: Susan Grant

What is Marumali?

A first in Australia where mainstream health providers and Aboriginal people are working together to find solutions to Aboriginal health inequalities.

Will you be interested in becoming part of the solution? Enrol now, then our Aboriginal Outreach Worker will contact you within a few days to have a yarn about the questions you may have.

Enrolment / Contact Details

Are you Aboriginal / Torres Strait Islander

MEDICARE No.

First Name:

Last Name:

D.O.B.

Adress:

Daytime Phone:

Dependants:

.....
Name D.O.B.

.....
Name D.O.B.

.....
Name D.O.B.

.....
Name D.O.B.

To enrol, simply fill out and send to:

Marumali

PO Box 5011, MINTO BC NSW 2566

Fax: 4620 8891